

Error code 30143-37 when installing Office

Office 2016, Access 2016, Visio Professional 2016, Visio Standard 2016, More...

If you get error 30143-37 when trying to upgrade from Office 2013 to Office 2016, try uninstalling and then reinstalling Office.

Uninstall and reinstall Office

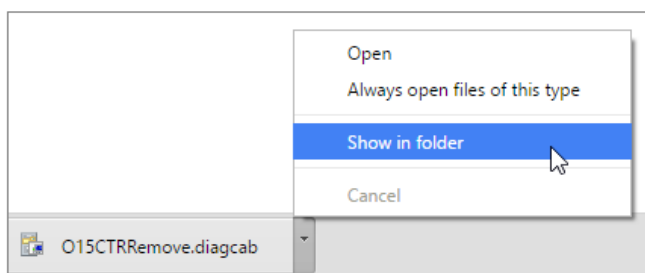
1. Click this easy fix button to uninstall Office.



2. For the remaining steps showing how to save and use the easy fix, select your browser from the drop-down list below:



- a. In the lower-left corner select the **o15CTRRemove** file and from the drop down, select **Show in folder**.



Double-click the download, **o15CTRRemove** to run the easy fix tool.

- b. The Uninstall Microsoft Office wizard launches. Select **Next** and follow the prompts.
- c. When you see the **Uninstallation successful** screen, follow the prompt to restart your computer for the changes to take effect. Select **Next**.
- d. Restart your computer and then try installing Office again.

Install Office

Select the steps for the version you want to install.

VERSION	INSTALL STEPS
Office 365 Office 2019	Download and install or reinstall Office on your PC
Office 2016 Office 2013	Download and install or reinstall Office 2016 or Office 2013.