

Error code 30174-4-2, 30174-4-5, 30174-4-32, 30174-123, or 30174-183 when installing Office

Office 2016, Office for business, Office 365 Admin, Office 365 Small Business, More...

You might see one of these errors if there are corrupted Office files. If you run into these errors, here are some things you can try to fix the problem. We've listed the most common solutions first, so try them in order.

Restart your computer and reinstall Office

1. Restart your computer.
2. Reinstall Office.

Select the steps for the version you want to install.

VERSION	INSTALL STEPS
Office 365 Office 2019	Download and install or reinstall Office on your PC
Office 2016 Office 2013	Download and install or reinstall Office 2016 or Office 2013.

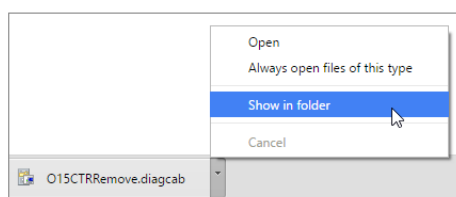
Completely uninstall and then reinstall Office

1. Click this easy fix button to uninstall Office.



2. For the remaining steps showing how to save and use the easy fix, select your browser from the drop-down list below:

- a. In the lower-left corner select the **o15CTRRemove** file and from the drop down, select **Show in folder**.



Double-click the download, **o15CTRRemove** to run the easy fix tool.

- b. The Uninstall Microsoft Office wizard launches. Select **Next** and follow the prompts.
- c. When you see the **Uninstallation successful** screen, follow the prompt to restart your computer for the changes to take effect. Select **Next**.
- d. Restart your computer and then try installing Office again.

Install Office

Select the steps for the version you want to install.

VERSION	INSTALL STEPS
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Office 2016 Office 2013	Download and install or reinstall Office 2016 or Office 2013.