

Troubleshoot Office 2011 for Mac issues by completely uninstalling before you reinstall

Word for Mac 2011, Excel for Mac 2011, Outlook for Mac 2011, More...

Support for Office for Mac 2011 ended on October 10, 2017. All of your Office for Mac 2011 apps will continue to function. However, you could expose yourself to serious and potentially harmful security risks. Upgrade to a newer version of Office so you can stay up to date with all the latest features, patches, and security updates.

Buy Office

Try for free

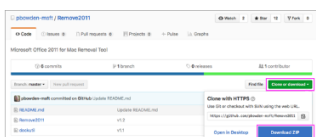
To do a complete uninstall of Office for Mac 2011, you can download and run this handy automated tool. This is for troubleshooting purposes only. To do a regular uninstall, see [Uninstall Office for Mac](#).

Note: If you don't want to use the tool and prefer to do all these steps by hand, you can learn how to [Manually remove all OfficeForMac2011 files](#) here.

Use the Remove2011 tool to completely remove Office for Mac 2011.

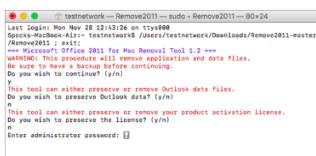
1. Download and open the Remove2011 tool

1. Go to [this website](#).
2. Click the green **Clone or download** button. Click **Download ZIP**.
3. In your Downloads folder, open the **Remove2011-master** folder.



2. Run the Remove2011 tool

1. Control + click **Remove2011** > **Open**. Click **Open** again to confirm.
2. Type Y and press Enter to proceed.
3. Type Y to keep your Outlook data. Type N to delete it. Press Enter to confirm your choice.
4. Type Y to keep your license data on your computer. Type N to delete it. Press Enter to confirm your choice.
5. Enter your local Mac admin password and press Enter. Your password will not display as you type.

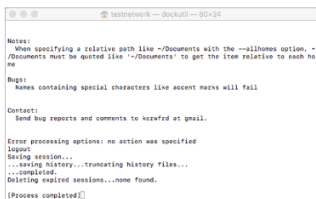


Note: If you still have an Office for Mac 2011 application open, you'll see a warning. Type Y and press Enter to force close the program and continue with the uninstall.

6. When the tool says **"...completed,"** close this window and move on to the next section.

3. Run the dockutil tool

1. Go back to the **Remove2011-master** folder.
2. Control + click **dockutil** > **Open**. Click **Open** again to continue.
3. The tool will run automatically. It's done when you see **Process completed**.



4. Remove icons from the dock

1. If you have Office for Mac 2011 icons in your dock, right click and hold the icon.
2. Go to **Options** > **Remove from dock**.
3. All done! You've completely removed Office for Mac 2011 from your Mac.

Manual removal of Office for Mac 2011

The steps below are already automated in the process above. However, if you wish to complete the removal manually instead of using the tool, you can follow these steps.

Yes, I want to manually remove my Office for Mac 2011 files instead.

